



June 28, 2019

SUBJECT: Future Wastewater Improvements Project: Surveying in your area
(Little Hope Creek Wastewater Improvement Project)

Dear Customer,

Charlotte Water is conducting preliminary engineering work in your area for an important wastewater improvements project that will enhance the future wastewater system in our community.

As part of the preliminary engineering work for the project, which runs along Little Hope Creek and its tributaries, primarily in the Sedgefield and Madison Park neighborhoods, Charlotte Water will conduct a field assessment identifying various utilities and the general terrain in the project area.

Starting in July, subcontractors for Charlotte Water, led by Black & Veatch International Company and Park Construction of NC, will be conducting field investigations along Little Hope Creek, between South Boulevard and Park Road from Tyvola to Marsh roads. Subcontractors include Capstone Civil Group, Tidemark Land Services, Summit Environmental, Frazier Engineering, Carolina Wetlands Services and Gulf Coast Property Acquisitions. The personnel can be identified by their company's logo on clothing and vehicles, or by company business cards. This work includes marking specific areas with temporary flagging, ribbons and wood stakes that will help in the future design of the replacement wastewater line. We ask that residents do not remove these markers, as they are critical to completing the design of this project.

While field crews may need access to your property and others near Little Hope Creek at this time, they will not need to enter your residence. Crews will be working between 8 a.m. and 5 p.m. and do not expect any disruption to residents from this work. In addition, representatives from Gulf Coast Property Acquisitions may be contacting you regarding easements. Field work to be completed at this time is non-destructive, and crews will restore areas where equipment may track or where soil samples are taken.

While we're early in defining the capacity and location for this new wastewater line in the area, Charlotte Water plans to host community meetings in the coming months to share more details with area residents and businesses about the wastewater system capacity needs and any proposed plans. The community in your area will be invited to learn more, ask questions and share feedback with us and our engineers. Our goal for any future wastewater line is to ensure optimal performance of the system in your area and increase reliability and quality of service to all Charlotte-Mecklenburg customers.

Should you have questions about this work or the project, please contact me at 704-336-1063, irene.okioga@charlottenc.gov. You may also visit CharlotteWater.org (click on "projects") for updates on progress.

Thank you,

A handwritten signature in black ink, reading "Irene Tasha Okioga".

Dr. Irene (Tasha) Okioga, P.E., PhD
Project Manager, Charlotte Water